LBE Computers and the Internet - Programme 4

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Characters: Beatrice (teenaged girl), John (teenaged boy), Computer (computer voice), expert (a male voice from the studio)

Clips (English) to be overvoiced: Mark Sewe (19 year old boy in the internet café)

Additional voices: 1 speaker for in- and outro

Music – [Full up for 0:10 then fade under Intro]

Intro:

Hello and thank you for joining us on Deutsche Welle Radio's Learning By Ear series on Computers and the Internet. In this, the fourth part, Beatrice and John will delve into the world of e-mails. Everyday around the world we send hundreds of millions of e-mails. Letters and faxes are fast becoming a thing of the past. But what exactly is an e-mail and how does it work? Stay with us…

Package 4.1

SFX_Dialing_Up_Internet [Fade under…]

1. Computer: Hello John, Hi Beatrice…

2. John/Beatrice: Hi computer…

Full Up SFX_Dialing_Up_Internet

3. Computer: Just give me a minute while I connect to the Internet….ahhh…..

SFX_Internet_Connection

4. Computer: There we go…we're online. Now, What can I do for you today?

5. John: I was at school today and my teacher was shocked when I said I didn't know what an e-mail is.

8. Computer: Well, let me help you out. E-mail quite literally stands for electronic mail.

9. Beatrice: So, it is still a letter?

10. Computer: Sort of…except you write it on your computer.

11. John: Do you post it?

12. Computer: (laughs) No, no, no! First of all, you need one of these…

SFX_Typing

13.Beatrice: [reading slowly]   www.yahoo.com

14. Computer: First of all you need an e-mail account…

15. John: Is that expensive?

16. Computer: No, there are many internet service providers that provide accounts for free. Like this one, Yahoo. Then there is Hotmail and Gmail too.

SFX_Mouse_Click

17. Computer: Now you click on create 'create new account' and enter your details like name and so on.

SFX_Typing

18. Computer: There we go…it's as easy as that. Now you have an account of your own: John and Beatrice at yahoo dot com…

19.Beatrice: Now we're ready to send and receive emails?

20.Computer: Sure. First of all click here where it says 'compose message'

SFX_Mouse_Click

21. John: Right, in the box that says 'to' do I just write in the person's name whom I want to send a message to?

22. Computer: No, you need to put in their e-mail address. You can only send an e-mail to a person who has an e-mail account.

23. Beatrice: Like my brother. His is 'Nelson In America at hotmail dot com'.

SFX_Typing

25. Computer: Right. And if you want, in the box that says 'Subject' you can give your recipient an idea about what you are mailing about.

26. John: What happens if you spell the e-mail address wrong?

SFX Error sound

27. Computer: Good question. If you get the address wrong your e-mail won't go to the correct receiver. If you send an e-mail to an address which doesn't exist the message will come back to you with a message saying 'Error – address unknown'.

28. John: So, how long does it take for an e-mail to reach the other end?

29. Computer: It's virtually instant…and that is the big advantage over letters. And sending an e-mail is free, so it is cheaper than faxing.

30. Beatrice: Can you only receive a message from someone who knows your address?

31. Computer: Yes. But you must realise that on the internet your details are never one hundred percent secure…

32. John: They're not?

33. Computer: No, but this is something we'll talk more about another time in detail.

34. Beatrice: So strangers can get hold of your e-mail address?

35. Computer: Yes, and they do. They're normally people who send 'spam' mail.

36. Beatrice: Spam?!

37. Computer: We also call 'spam' bulk mail or junk mail…it might be an unsolicited e-mail sent in large numbers. Also, the sender's identity is forged.

SFX_Beep [to signify new message received]

38. Computer:	Look…this new message looks like one now.

39. John:	Verlinda Kwani…We don't even know a Verlinda.

40. Computer:	Exactly. The name probably doesn't even exist…let's scroll down…

SFX_Multiple_Mouse_Clicks

41. Beatrice:	They're just selling medication. How boring to get all these messages filling up your e-mail account!!

42. John:	Is it not possible to filter them out?

43. Computer:	Well, yes, it is but it is difficult to prevent all spam reaching your mailbox. It is possible to buy anti-spam software. This is often more sophisticated then the free software that is available on the Internet.

Outro: That's it for now. Remember, to send an e-mail you need an email account and beware…never reply to junk mail or they will think you want more! Stay with us – Next, John finds out about the opportunities Internet chat opens up and spells out some of the risks…

Music

Package 4.2

Music – Full up for 0:10 then fade under Intro_4.2

Intro 4.2

Welcome back to Deutsche Welle Radio's Learning By Ear series on Computers and the Internet. Earlier John and Beatrice learnt about e-mails and the problems with spam mail. In this part of the programme John is off to the EasySurf Cybercafe in Kenya's capital Nairobi. He's going to meet 19 year old internet surfer Mark Sewe [SAY-way], who we heard from in the last programme, to talk about Internet chat…

SFX_Ambie_EasySurf

1. John: Hi Mark, what are you up to?

Clip: 4.2_Mark_1

We're using Skype to talk to a couple of friends.

2. John: Ok (sounds unsure)

SFX_Mark_Skyping [Full up to 0:08 for dialling tone then fade under]

3. John: That sounds like a dialling tone. I didn't realise it
                    would sound like an ordinary telephone

Keep SFX_Ambie_EasySurf and SFX_Mark_Skyping as sound bed throughout.

SFX: Beep sound (should always be used to introduce the expert, like somebody answering in a quiz show)

4. Expert: John, this is your studio expert talking. Let me jump in briefly. Now what Mark is using is a programme called Skype. Skype basically allows you to talk over the Internet. You can call up a person on their phone. Or, if they have a skype account, which is a bit like an e-mail account, you can call them directly on their computer.

5. John: Mark, you were just talking to your sister Esther. Who else do you talk to on Skype?

Clip: 4.2_Mark_2

Mostly I use skype to talk to my brother who is in the Ukraine, he went there three years ago.

6. John: Do you need any equipment in particular to use skype?

Clip: 4.2_Mark_3

For you to be able to skype you need a headset which has a microphone with it…Nowadays most of the cyber cafes have their own equipment and this is a good thing.

7. John: But why do use Skype to talk to your brother and not a landline, or even your cell-phone?

Clip: 4.2_Mark_4

I tried using my cell phone and the traditional landline but it so happens that the telephone is rather expensive compared to skype.

SFX: Beep sound (should always be used to introduce the expert, like somebody answering in a quiz show)

8. Expert: Let me interrupt again to explain how much Skype costs...

9. John Computer expert, go ahead.

10. Expert Firstly, the software – and there are other programmes like it – is free to download. If you call another skype account holder then the call is free. You only pay the cost of the internet connection. If you call a phone then the cost depends which country you are calling. For example the UK or America is very cheap to call, while Somalia is very expensive. To pay you need to load money onto your account. You can do this by debit card.

9. John:	It's incredible. I've only just learnt about email and how that speeds up sending people messages. Now I discover you can actually talk to people across the internet.
10. Expert:	That's right. Of course, you don't have to use your voice to chat online. You can simply enter a so-called chat room.
11.John	What's a chat room?
12. Expert	It's like a virtual room where you can talk to people by typing messages on your computer. It all happens in real time, just as Mark Sewe was telling us earlier.
13. John:	So, Mark, what is like to chat online with your brother?

Clip: 4.2_Mark_6

It makes you feel like the world is becoming a global village, it doesn't seem like it is far, far away from me so even if he is half way across the world I feel like he is just next door.

Outro

That's it for this programme on chatting over the Internet. Remember, you'll need a good internet connection and a headset with a microphone to use skype or any other Internet chat programme. If you want to listen

to the programme again, or tell friends about it, then go to www.dw-world.de/lbe. Goodbye.